



IT9389-H

Turret Dome Network Camera



5MP • 30M IR • WDR Pro • SNV • Smart Stream III •
IP66 • Turret Dome

VIVOTEK's IT9389-H is a H.265 outdoor turret network camera equipped with a 5-Megapixel sensor, enabling resolution of 2560x1920 at 30 fps. Featuring VIVOTEK SNV and WDR Pro technology, the IT9389-H is capable of capturing high-quality imagery in both high contrast and low light environments.

The IT9389-H offers a fixed-focal lens of 2.8mm/3.6mm for different user scenarios. No matter the focal length, the camera is equipped with IR illuminators with a 30-meter effective range for better night visibility. To provide reliable coverage in harsh outdoor environments, the IT9389-H is encased in IP66 and IK08 housing.

By employing VIVOTEK's Smart Stream III technology and H.265 compression, the IT9389-H is able to reduce bandwidth up to 90%* while maintaining supreme image quality. Additionally, VIVOTEK VADP (VIVOTEK Application Development Platform) allows users to customize applications for the ever-expanding number of user scenarios in the diversified surveillance market.

* Depending on scenes

Key Features

- H.265 Compression Technology
- 30 fps @ 2560x1920 (WDR Pro on)
- Smart Stream III to Optimize Bandwidth Efficiency
- WDR Pro for Unparalleled Visibility in Extremely Bright and Dark Environments
- SNV (Supreme Night Visibility) for Low Light Conditions
- Built-in IR Illuminators, Effective up to 30 Meters
- Weather-proof IP66-rated and Vandal-proof IK08-rated Housing
- Built-in Microphone



Easy Installation and Compact Size

Technical Specifications

Model	IT9389-H (2.8mm) IT9389-H (3.6mm)	Video Streaming	Adjustable resolution, quality and bitrate, Smart Stream III
System Information		Image Settings	General settings: video title and time stamp overlay, video orientation (flip, mirror, rotation), day/night settings; Illuminators: illuminators, anti-overexposure; Image settings: white balance, image adjustment (brightness, contrast, saturation, sharpness, gamma curve), defog, 3DNR, HLM, DIS, scene mode (auto, deblur); Exposure: BLC, HLC, exposure control, AE speed adjustment, WDR; Privacy mask; Scheduled profile settings
CPU	Multimedia SoC (System-on-Chip)		
Flash	128 MB		
RAM	512 MB		
Camera Features		Audio	
Image Sensor	1/2.7" Progressive CMOS	Audio Capability	One-way Audio
Max. Resolution	2560x1920 (5MP)	Compression	G.711, G.726
Lens Type	Fixed-focal	Interface	Build-in microphone
Focal Length	IT9389-H (2.8mm): f = 2.8 mm IT9389-H (3.6mm): f = 3.6 mm	Effective Range	5 meters
Aperture	F2.0	Network	
Iris type	Fixed iris	Users	Live viewing for up to 10 clients
Field of View	IT9389-H (2.8mm): 103° (Horizontal) 76° (Vertical) 134° (Diagonal) IT9389-H (3.6mm): 76° (Horizontal) 56° (Vertical) 100° (Diagonal)	Security	Access list, digest authentication, HTTPS, IEEE 802.1x, Password protection, signed firmware, Trend Micro IoT Security (brute force attack event, cyberattack event, quarantine event), user access log, user account management
Shutter Time	1/5 sec. to 1/32,000 sec.	Protocols	802.1X, ARP, Bonjour, CIFS/SMB, DDNS, DHCP, DNS, FTP, HTTP, HTTPS, ICMP, IGMPv3, IPv4, IPv6, NTP, PPPoE, QoS (CoS/DSCP), RTSP/RTMP/RTCP, SMTP, SNMP, SSL, TCP/IP, TLS 1.2, UDP, UPnP
WDR Technology	WDR Pro	Interface	10 Base-T/100 Base-TX Ethernet (RJ-45) *It is highly recommended to use standard CAT5e & CAT6 cables which are compliant with the 3P/ETL standard.
Day/Night	Yes	ONVIF	Profile G, S, T supported, specification available at www.onvif.org
Removable IR-cut filter	Yes	Solution Integration	
Illuminators	Built-in IR illuminators, effective up to 30 meters with Smart IR, IR LED*2	Smart Motion Detection	Five-window video motion detection, human detection, time filter
Minimum Illumination	0.06 lux@ F2.0 (Color) 0.01 lux @ F2.0 (B/W) 0 lux with IR illumination on	Smart VCA	Intrusion detection, loitering detection, line crossing detection, unattended object detection, missing object detection, face detection, crowd detection, running detection
Pan Range	359°	VADP Package	Deep Learning VCA (Smart Motion Detection, Smart VCA), Trend Micro IoT Security (3-year free trial)
Tilt Range	75°	Alarm and Event	
Rotation Range	180°	Event Trigger	Audio detection, camera tampering detection, cybersecurity events (brute force attack event, cyberattack event, quarantine event), manual trigger, motion detection, periodical trigger, recording notification, SD card life expectancy, shock detection, system boot
Pan/Tilt/Zoom Functionalities	ePTZ: 48x digital zoom (4x on IE plug-in, 12x built-in)	Event Action	Event notification via email, HTTP, FTP, NAS server, SD card File upload via email, HTTP, FTP, NAS server, SD card
Storage	Seamless Recording to MicroSD/SDHC/SDXC card and recording to network-attached storage (NAS)		
Video			
Compression	H.265, H.264, MJPEG		
Maximum Frame Rate	30 fps @ 2560x1920 60 fps @ 1920x1080		
Maximum Streams	3 video streams (Up to 8 configurable profiles)		
S/N Ratio	IT9389-H (2.8mm): 53 dB IT9389-H (3.6mm): 51 dB		
Dynamic Range	120 dB		

Technical Specifications

General	
Connectors	RJ-45 cable connector for Network 10/100 Mbps PoE connection
Power Input	IEEE 802.3af PoE Class 0
Power Consumption	Max. 5.5 W (IR on) Max. 4.5 W (IR off)
Dimensions	Ø 122 x 99 mm (w/ mounting bracket) Ø 108 x 79 mm (w/o mounting bracket)
Weight	392 g (w/ mounting bracket) 332 g (w/o mounting bracket)
Certifications	EMC: CE (EN 55032 Class B, EN 55024), FCC (FCC Part 15 Subpart B Class B), VCCI (VCCI-CISPR 32 Class B); Safety: UL (UL 62368-1), CB (IEC/EN 62368-1, IEC/EN 60950-22, IEC/EN 62471); Environment: IK08 (IEC 62262), IP66 (IEC 60529); IA: BIS (IS 13252)
Operating Temperature	Starting Temperature: -10°C ~ 50°C (14°F ~ 122°F) Working Temperature: -20°C ~ 50°C (-4°F ~ 122°F)
Humidity	90%
Warranty	36 months
System Requirements	
Operating System	Microsoft Windows 10/8/7 Mac 10.12 (Chrome only)
Web Browser	Chrome 58.0 or above Internet Explorer 10/11

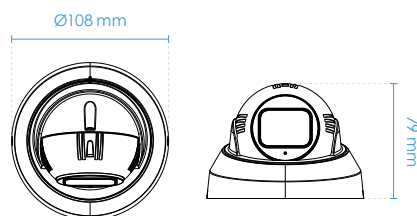
Other Players	VLC: 1.1.11 or above
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Included Accessories

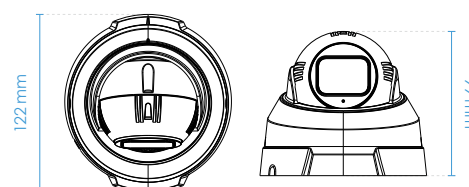
Packing Contents	Quick installation guide, alignment sticker, screw pack, mounting bracket
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Dimensions

w/o mounting bracket



w/ mounting bracket



Compatible Accessories

Mounting Kits



AM-21M
L-shape Bracket



AM-52E
Mounting Adapter

Ordering Information

Model	Description	Part Number
IT9389-H (2.8mm)	5MP, 30fps, 2.8mm, 30M IR, Smart Stream III, Operating Temperature: -20°C ~ 50°C	100200800G
IT9389-H (3.6mm)	5MP, 30fps, 3.6mm, 30M IR, Smart Stream III, Operating Temperature: -20°C ~ 50°C	100200900G
IT9389-H (2.8mm) (Black)	5MP, 30fps, 2.8mm, 30M IR, Smart Stream III, Operating Temperature: -20°C ~ 50°C, Black	100210400G
IT9389-H (3.6mm) (Black)	5MP, 30fps, 3.6mm, 30M IR, Smart Stream III, Operating Temperature: -20°C ~ 50°C, Black	100210500G



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